Daniel Diaz 4063 Mission Street San Francisco CA 94112

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I work as an IT manager in downtown San Francisco so I know about provisioning telecom services for a business. The mechanisms that control access to internet service for businesses is stifling. It isn't that there aren't lots of companies vying for our business, but the pathways to accept that business are closed. The complexities of getting the riser management company to run fiber and so on have made it clear to me that the conduit of the service is as important as the service itself.

It is worse in the residential arena where there is so little choice. I can use AT&T or Comcast or some over the air service. I can't even get a guarantee of the level of service I get. I am offered "speeds up to" with no guarantee of any minimum. The don't need to provide a standard of service because they aren't competing.

My experience with Sonic has been very good. I want them to have access to my home to provide service. The barriers to entry shouldn't be physical access to the customer. Please protect residences from being gouged from what in modern life is an essential service.

Daniel Diaz